

Glaze Time at The Clay Vault — 11/22/25 Terms & Conditions

1. **Pre-Registration Required**

Participants must pre-register for a specific tree style and a one-hour time slot. Registration holds your spot and ensures materials are prepared for you.
2. **Payment Due on Arrival**

All fees for glazing are due at check-in on the day of your scheduled session. We accept checks, cash and card payments. Members receive a 20% discount (memberships will be available to purchase as well).
3. **Time Slot Duration**

Each participant has one hour from their selected time slot to complete glazing. Please arrive on time - late arrivals cannot be guaranteed additional time.
4. **Materials & Supplies**

All glazes, brushes, and supplies needed to complete your project are included. Outside materials are not permitted.
5. **Firing Process**

After glazing, your tree will be fired by our staff. Firing times vary depending on kiln load and schedule.
6. **Pickup Notification**

We will contact you by email or phone when your tree has been fired and is ready for pickup. Please ensure your contact information is accurate at registration.
7. **Pickup Window**

Finished pieces should be picked up within 30 days of notification. Items not retrieved within this window will be property of WAC and may be discarded due to limited storage capacity.
8. **Cancellations & No-Shows**

Please notify us at least 24 hours in advance if you need to cancel. No-shows may forfeit their ability to rebook limited-capacity time slots.
9. **Damage & Breakage**

While we take great care in handling and firing your piece, kiln firing can occasionally produce unexpected results. The Clay Vault is not responsible for cracks, glaze variations, or breakage that occur during the firing process.
10. **Safety & Conduct**

Children under 12 must be accompanied by an adult. All participants are expected to follow staff instructions for safety and proper studio use.